

New MS in Health Systems Management Engineering

How the Pandemic Has Changed Healthcare

Last year our series addressed the impact of the pandemic on healthcare sectors. This year, we will discuss how healthcare has adapted and what challenges remain.

2-HOUR VIRTUAL SESSIONS ON THURSDAYS FROM NOON TO 2 PM

2 hours of CME will be available for each session

REGISTER NOW!

AUGUST 4: How the Pandemic Changed Supply Chains *Moderated by: David Belson, PhD*

Supply chains and distribution systems were overwhelmed during the pandemic. New and better engineered systems that were developed for all types of healthcare providers will hopefully replace traditional practices.

Motz Feinberg, MBA (VP Supply Chain, Cedars-Sinai Medical Center)

Chris Gopal, PhD (Adjunct Professor of Data Sciences and Operations, USC Marshall School of Business)

Binh Pham (Executive Director Supply Chain, Hoag)

AUGUST 11: How the Pandemic Changed Staffing *Moderated by: Sonali Saluja, MD, MPH*

Persistent staffing shortages will require new solutions. Healthcare systems and experts will describe what is needed to maintain and motivate their workforce.

Carole Adell (Senior Lean Consultant, Sutter Health)

Denis Deas (VP, Sutter Health)

Cooper Linton (Associate Vice President, Duke HomeCare and Hospice at Duke University Health System)

AUGUST 18: How the Pandemic Changed Telehealth *Moderated by: Barbara Turner, MD, MEd, MA*

Digital patient communications, remote medical devices, hospital digital twins, and other solutions are increasingly used to serve patients. We will look at the effectiveness of these tools and how they can be improved.

Rashmi Mullur, MD (Chief of Telehealth, VA Greater Los Angeles)

Elaine Khoong, MD, MS (Assistant Professor, Medicine, Zuckerberg San Francisco General Hospital)

Wei-An (Andy) Lee, DO (Director, Specialty Care, LAC+USC Medical Center)

August 25: How the Pandemic Changed Public Health *Moderated by: TBA*

Public health faced challenges this past year that were not seen in generations. Speakers will present solutions to problems they developed for public health, disease prevention, and other issues.

Paul Simon, MD, MPH (Chief Science Officer, Los Angeles County Department of Public Health)

Additional speakers will be added.

David Belson, PhD, Program Director
(belson@usc.edu)

USC Health Systems Management Engineering

CME STATEMENT

- Objectives:**
- Apply identified best practices in telehealth, supply chain, and staffing to design better healthcare systems.
 - Appraise and assess how various providers and healthcare systems have been able to improve performance and outcomes as a result of changes caused by the pandemic.
 - Design care models with productivity and quality in mind by using appropriate new tools and protocols.

Educational Format: This activity will include didactic lectures and panel discussion. This activity will be evaluated at the end of the fiscal year.

Target Audience: The activity content is oriented to address the educational needs of attending physicians/faculty, residents/fellows and other allied health care professionals.

Accreditation Statement: The Keck School of Medicine of the University of Southern California is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Credit Designation: The Keck School of Medicine of the University of California designates this live activity for a maximum of **2.0 AMA PRA Category 1 Credit(s)**TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Allied Health Care Professionals: Registered nurses may report up to **2.0** credit hour toward the continuing education requirement for license renewal by their state Board of Registered Nurses (BRN). CME may be noted on the license renewal application in lieu of a BRN provider number. ♦ The National Commission on Certification of Physician Assistants states that AMA accredited Category 1 courses are accepted for re certification.

Disclosure: As an organization accredited by the ACCME The Keck School of Medicine of the University of Southern California requires everyone who is in a position to control the content of an education activity to disclose prior to the activity all relevant financial relationships with any commercial interest. All disclosed relevant financial relationships will have been resolved prior to the commencement of the activity.

Activity Director: **Dr. David Belson has indicated he has nothing to disclose.**

Moderator/Presenters: August 4th Session
Speaker disclosures are pending.

August 11th Session
Speaker disclosures are pending.

August 18th Session
Speaker disclosures are pending.

August 25th Session
Speaker disclosures are pending.

Planners: **The CME planners have indicated they have nothing to disclose.**

Support: None.

In accordance with the Americans with Disabilities Act (ADA), please call the CME office at (323)442-2555 should you require special assistance or need additional information regarding this activity.